
Northwestern Illinois Area Agency on Aging



Public Information Document

NIAAA's 2025-2027 Area Plan on Aging

Revised February 6, 2024

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Northwestern Illinois Area Agency on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with NIAAA. For information call the Senior HelpLine 1-800-252-8966 (Voice & TTY) or contact Grant Nyhammer, NIAAA Executive Director at (815) 256-4901 or 1-800-542-8402. If you prefer, you can also contact Grant by sending him a fax at (815) 256-8984 or sending him an email at gn@nwilaaa.org.

Funded By Older Americans Act and Illinois General Revenue Funds
from the Illinois Department on Aging

1. About this Public Information Document

Public Hearing Notice Northwestern Illinois Area Agency on Aging

The Northwestern Illinois Area Agency on Aging (NIAAA) is conducting two (2) Public Hearings on the proposed 2025-2027 Area Plan.

PURPOSE OF THE PUBLIC HEARING: The public hearing is an opportunity to comment on NIAAA's proposed 2025-2027 Area Plan (Area Plan). The Area Plan is a planning document for services/funds made available to NIAAA under the federal Older Americans Act (OAA) and Illinois General Revenue Funds (GRF) through the Illinois Department on Aging (IDoA). The Area Plan includes both a statewide and local aging initiative and a description of changes in aging services related to Illinois' Older Adult Services Act (P.A. 093-1031) and other state and federal legislation.

INVITATION TO ATTEND: Older adults, caregivers, grandparents and other relatives raising grandchildren, aging service providers, public officials and other interested individuals are invited to attend and share comments about NIAAA's proposed Area Plan.

TESTIMONY: Testimony or comments may be presented verbally or in writing. The amount of time available to testify may be limited depending on the number testifying. Those testifying at the public hearing are encouraged to submit a written copy of comments. If you are not able to attend the public hearing, you are encouraged to submit written testimony, which is due on or before February 18, 2024 to the following address:

Attention: Grant Nyhammer, Executive Director
Northwestern Illinois Area Agency on Aging
1111 S. Alpine Road, Suite 600
Rockford, IL 61108
Fax: (815) 256-8984, email: gn@nwilaaa.org

Contact NIAAA if you have questions about the public hearing or need special accommodations.

PUBLIC INFORMATION DOCUMENT: The Public Information Document provides a summary of funded services for the Area Plan. The Public Information Document will be made available beginning December 18, 2023 through the NIAAA office and the NIAAA website (www.nwilaaa.org). Copies of the Public Information Document or upon request by emailing gn@nwilaaa.org.

PUBLIC HEARING INFORMATION

The public hearings will be conducted via Zoom and in-person at NAAA's office at 1111 S. Alpine Road, Suite 600, Rockford, IL. The hearing times are as follows:

<u>DATE</u>	<u>TIME</u>
February 14, 2024	9:30 a.m.
February 15, 2024	1:00 p.m.

You may join the February 14 hearing by clicking:

<https://us02web.zoom.us/j/85300943528?pwd=Ym5BMXFUY0xGa1MxeUNzckU4VTI3QT09>

Meeting ID: 853 0094 3528

Passcode: 656465

Phone: (312) 626-6799

You may join the February 15 public hearing by clicking:

<https://us02web.zoom.us/j/81611294136?pwd=ZURqUDEvZEhGTjgvK2J5K2FpeDUzUT09>

Meeting ID: 816 1129 4136
Passcode: 749492
Phone: (312) 626-6799

SUMMARY OF PUBLIC HEARING TESTIMONY: Contact the NIAAA office if interested in obtaining a copy of the summary of public hearing testimony, NIAAA's response to the testimony, and any action taken as a result of the testimony.

Purpose Of This Public Information Document

This Public Information Document (PID) provides a summary of NIAAA's proposed Area Plan in NIAAA's nine county service area of Boone, Carroll, DeKalb, Jo Daviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties. These nine counties are designated by the Illinois Department on Aging (IDoA) as Service Area 01 (Area 01).

Purpose of the Area Plan

The Area Plan is a comprehensive planning document for aging services in Area 1. Services in the Area Plan promote the dignity and independence of older adults. In developing the Area Plan, NIAAA assesses the needs of older adults and their caregivers, identifies issues for long-range planning, and sets priorities for funding.

The Public Hearings will provide information about the NIAAA's proposed plans and priorities for community-based services for older adults and family caregivers, including:

Illinois and federal budgets for aging; Access to Services; Transportation; Gap-Filling Services; Congregate Meals; Home Delivered Meals; Legal Assistance; Respite Care; the Adult Protective Services Program; changes in the aging network; and the Long Term Care Ombudsman Program.

On February 26, 2024 the NIAAA Board of Directors will review and approve NIAAA's proposed Area Plan and it will be submitted to the Illinois Department on Aging before April 1, 2024.

About NIAAA

NIAAA is a non-profit organization designated by the State of Illinois in 1974 to be the area agency on aging and is governed by a volunteer Board of Directors. The NIAAA Board sets policy and makes decisions about programs and is advised by an Advisory Council comprised of volunteer members from the nine counties with the majority of members' age 60 years and older.

NIAAA's mission is to assist older adults age 60 and older remain in their homes safely and with dignity as long as possible. NIAAA also provides support services to caregivers of older adults, adults with disabilities, and grandparents and other relatives raising grandchildren.

NIAAA is one of 13 Area Agencies in Illinois and over 650 across the nation sharing the mission stated in the OAA. NIAAA is part of the "aging network," which includes the federal Administration on Community Living, IDoA, and local public and private agencies serving older adults.

The majority of the funds administered by NIAAA are federal OAA funds. The State of Illinois contributes about one quarter of the resources for services in the Area Plan. Additional funds are raised locally by service providers and/or contributed by those who benefit from the services.

NIAAA Services

NIAAA performs the following services for seniors and caregivers:

1. **Advocacy** - NIAAA informs seniors and caregivers about proposed legislation and public policies, takes positions on the issues, and presents our positions to elected officials at the local, state and federal levels.
2. **Planning, Program Development and Coordination** – NIAAA assesses the needs of seniors and caregivers, identifies issues for long range planning, sets priorities for funding, coordinates services, and promotes the development of new or expanded services by forming public and private relationships.
3. **Supporting Community Programs on Aging** – NIAAA awards federal and state grant assistance to community programs on aging for the provision of services to seniors and caregivers. Services are available to persons 60 and older, caregivers of persons 60 and older, and grandparents and other relatives raising children 17 and under. OAA services are targeted to older adults in greatest social and economic need, especially low-income minority older persons and persons with limited English proficiency, and older adults in rural areas.
4. **Advocacy for Residents in Long Term Care Facilities** – NIAAA manages a regional Long Term Care Ombudsman Program through a grant with the IDOA and the Office of the State Ombudsman. The Ombudsman Program investigates complaints made by or on behalf of residents of licensed long term care facilities, assisted living facilities and supportive living facilities. The Ombudsmen visit residents, inform residents about their rights, refer residents to Transition Coordinators to facilitate the transition to community-based living arrangements, and advocate for public policies and culture change practices to improve the quality of life of the residents.
5. **Elder Abuse and Neglect** – NIAAA is the coordinating agency for elder abuse and neglect in Area 01. [Note that while Illinois has changed the name of its elder abuse program to the Adult Protective Services (APS), federal law still uses the term Elder Abuse and Neglect.]

The Older Americans Act

The purpose of the Older Americans Act (OAA) is to foster maximum independence and improve the lives of all older Americans by providing a wide array of social and community services. OAA services are targeted to those in poverty, minority, living alone, frail, over age 75, limited English proficiency, rural and older individuals at risk of institutional placement.

The OAA provides a national network for the organization and delivery of social, nutritional, and other supportive services to older persons and their caregivers.

Since all 618 Area Agencies on Aging (AAAs) nationwide are subject to the OAA, they all share common mission which is defined by the OAA as follows:

The Area Agency on Aging shall be the leader relative to all aging issues on behalf of all older persons in the planning and service area. This means that the area agency shall proactively carry out, under the leadership and direction of the state agency [Illinois Department on Aging], a wide range of functions related to advocacy, planning, coordination, inter-agency linkages, information sharing, brokering, monitoring and evaluation designed to lead to the development or enhancement of comprehensive and coordinated community based systems in or serving each community in the planning and service area. These systems shall be designed to assist older persons in leading independent, meaningful and dignified lives in their own homes and communities as long as possible. 45 C.F.R. § 1321.53(a).

FY25 NIAAA Priority Services by Funding Source

NIAAA collected, reviewed and analyzed a variety of information to identify the needs of older adults and caregivers in Area 01. In conducting the NIAAA needs assessment, NIAAA has gathered information from various sources such as:

- Client surveys which were given to clients who receive direct services from NIAAA;
- Client surveys conducted by NIAAA's service providers;
- Quarterly meetings with service providers where client needs were discussed;
- Survey about services distributed to NIAAA's Board, Advisory Council, service providers, posted on NIAAA's website;
- Quarterly meetings with area agencies on aging where client needs were discussed;
- Monthly caregiver meetings at NIAAA;
- Caregiver meeting conducted in Rockford with the Illinois Department on Aging (IDoA);
- Monthly meetings with Illinois Association of Area Agencies on Aging lobbyist;
- Various Board/Groups that NIAAA is member of such FEMA, Workforce Connection, Rock Valley Advisory College Advisory Committee, 17th Judicial Domestic Violence Board, etc.;
- Periodic meetings with elected officials such as Representative Dave Vella;
- Clients who attend NIAAA's legal clinics;
- Clients who attend NIAAA's presentations on topics such as Senior Medicare Patrol, Power of Attorney, etc.;
- Clients with for whom NIAAA provides direct legal services, etc.

The information gathered from the above sources is then summarized and presented to the NIAAA Board, NIAAA Advisory Council who set the following service priorities for community based services (which are funded by Title III-B of the OAA and GRF from IDoA) funding are:

1. Community Based Services (Title III-B)

Funding is used to foster the development of a comprehensive and coordinated service system. IDOA mandates the following minimums for categories of service: access 33.1%, in-home 0.4%, and legal 3.2%. Given this, Title III-B funded services in FY25 are: Information and Assistance, Transportation, Respite, Legal, Gap Filling, and Ombudsman.

2. Home Delivered Meals (Title III-C2)

Funding is used to provide home delivered meals to persons aged 60 and over who are homebound by reason of illness, incapacitating disability, or are otherwise isolated. Illinois General Revenue Funds also support this service.

3. Congregate Meals (Title III-C1)

Funding is used to meet the nutritional and social needs of people 60 and over who do not eat adequately due to limitations of income, mobility, lack of food preparation skills and equipment, or lack of incentive to prepare and eat meals alone.

4. Health Promotion (Title III-D)

Funding is used to provide disease prevention and health promotion services and information at senior centers, congregate meal sites, through home delivered meal programs or at other appropriate sites. Priority in Title III-D funds must be given to areas which are medically underserved and in which there are a large number of older individuals who have the greatest social and economic need for services.

5. Caregiver Support (Title III-E)

Funding is used to provide assistance under the Caregiver Support Program. Services include information about and assistance in gaining access to available services, training/education/support, respite and gap filling services. The OAA requires no more than twenty percent of federal funding can be expended for gap filling service. Up to ten percent (federal and non-federal) can be allocated to grandparents and other relatives raising grandchildren.

NIAAA does not anticipate any changes in the service delivery system in 2025.

Area Plan Initiatives

As part of the Area Plan, IDoA has identified three statewide initiatives which are implemented by the AAAs. NIAAA also has a local initiative which is improving access to legal services.

Statewide Initiatives

IDoA has identified three statewide initiatives for 2025 which are:

1. Increase statewide visibility of the Aging Network to connect Illinoisans with supports and services that encourage independence, dignity, and quality of life as we age;
2. Drive continuous quality assurance and improvement activities that emphasize person-centered and trauma informed services while maximizing effectiveness of services delivered through the Aging Network; and
3. Increase public awareness and knowledge of caregiver needs, as well as resources and services available throughout the state of Illinois to promote increased caregiver engagement in person-centered, trauma informed, and evidence-based programs and services.

The initiatives for #1 and #2 are required to be integrated into each service provided as a part of the NIAAA’s area plan. Regarding initiative #3, NIAAA will support efforts as directed by IDoA regarding implementation of improving caregiver services. Initiative #3 also doubles as one of NIAAA’s local initiatives.

Local Initiative – Improving Legal Services

NIAAA’s other local initiative will focus on increasing access to legal services which is a continuation of an initiative started in 2019. Area 1 continues to struggle to provide adequate access to legal services for older adults due to a variety of reasons which include outdated regulations from the Administration on Community Living (ACL). In 2023, ACL solicited suggestions for improving regulations for legal services (along with other services) and NIAAA provided a detailed description of the problem in Illinois and offered a solution which we believe is crucial to improving access

to legal services in the future. A decision from ACL regarding NIAAA’s suggestions for new regulations is expected in 2024 and will determine how NIAAA will proceed with the initiative.

Inter-Title Transfer of III-C Funds / III-C Priorities

The NIAAA Board is allowed to transfer funds as follows:

- A maximum of 15% can be transferred annually between community-based services (i.e., Title III-B) and meals (i.e., Title III-C) only. The NIAAA Board proposes no transfers for FY25.
- A maximum of 15% of available dollars can be transferred annually from congregate meals (Title III-C1) to home delivered meals (Title III-C2). NIAAA has requested and received a waiver to increase this amount to 40% since 2004. (The 40% transfer was approved on March 20, 2004 by the NIAAA Board.) In FY25, NIAAA will again be requesting to increase this transfer from 15% to 40% as the trend (which has been ongoing for decades) continues in that demand for congregate service is decreasing while demand for home delivered meal services is increasing. This is evidenced by the unmet needs for home delivered meals which is described in the below in the next section titled “Home Delivered Meals Unmet Needs.” Any interested party in Area 01 may testify in person or in writing regarding this waiver request to increase the transfer from congregate meals to home delivered meals to 40%.
- Money allocated for Title III-D, III-E, Long Term Care Ombudsman Program and Title VII cannot be transferred to other Titles.

Home Delivered Meals Unmet Needs

Area 1 has eliminated the decades old problem of waiting lists for Home Delivered Meals (HDMs). Area 1 in 2023 did, however, have four older adults with unmet HDM needs in DeKalb County in the townships of Victor and Paw Paw.

Reasons for Unmet Need

The reason for the unmet need in 2023 was because of the difficulties of delivering to rural areas of DeKalb County. The delivery problem was solved in 2024 by NIAAA providing additional funding to a meal provider to expand the delivery routes so there no longer exists an unmet HDM need in Area 1.

Funding Allocations

**FY25 Proposed Allocation for Community Based Services
By Service and County**

Community based services (i.e., Title III-B) are used to develop a comprehensive and coordinated service system. As part of this system, NIAAA will be continuing funding in FY25 the following services: Information and Assistance (I & A), Transportation, Respite, Legal, Gap Filling, and Ombudsman (OMB).

1. FY25 Allocation for Community Services and Health Promotion

The following is a table of FY25 allocation for community-based services (Title III-B and GRF) and health promotion (Title III-D) funding by service by county:

FY25 Community Based Services and Health Promotion Allocations

A 10% variance in distribution may be considered by the NIAAA Board of Directors.

FY 2025	BOONE	CARROLL	DEKALB	JO DAVIESS	LEE	OGLE	STEPHENSON	WHITESIDE	WINNEBAGO	AREA 1
THIS YEAR % ALLOCATION	90,807	43,241	134,048	67,745	103,779	125,400	135,490	145,579	595,290	1,441,379
Info. and Assistance GRF	64,648	30,785	95,433	48,229	73,883	89,276	96,459	103,642	423,803	1,026,158
Transportation	8,152	3,882	12,034	6,082	9,317	11,257	12,163	13,069	53,440	129,396
Homemaker services	32	15	47	24	36	44	47	51	204	500
Legal	6,300	3,000	9,300	4,700	7,200	8,700	9,400	10,100	41,300	100,000
Gap Filling - GRF	1,890	900	2,790	1,410	2,160	2,610	2,820	3,030	12,390	30,000
Total	81,022	38,582	119,604	60,445	92,596	111,887	120,889	129,892	531,137	1,286,054

FY25 Projected People and Units

The following are the projected people and units for FY 25 for community services (Title III-B), meals (Title III-C1, C2, and GRF), and health promotion (Title III-D). A unit is generally one hour of service or, in the case of meals, one meal delivered.

FY 25 Projected People and Units

Service	Actual 2020		Actual 2021		Actual 2022		Actual 2023		Estimated 2024*		Projected 2025	
	People	Units	People	Units	People	Units	People	Units	People	Units	People	Units
Info. & Assistance	16,238	69,146	17,382	74,901	17,239	85,701	20,170	97,616	20,000	95,000	20,000	95,000
Transportation	789	20,107	607	18,398	1,034	31,956	1,589	40,324	1,600	40,000	1,600	42,000
Legal Services	477	2,567	394	1,764	375	1,750	327	1,800	325	1,800	325	1,800
GAP Filling	65	65	37	37	36	36	49	49	40	40	40	40
Congregate Meals	4,608	82,906	2681	47,300	3,197	57,545	3,408	64,960	3,500	65,000	3,500	65,000
Home Delivered Meals	4,932	635,874	7041	654,132	7,076	590,280	7,472	654,132	7,500	650,000	7,600	660,000
Ombudsman	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

FY25 Proposed Allocation for Elder Abuse Prevention Funding

IDoA has designated four adult protective services prevention agencies (APSPAs) which are: Elder Care Services (for DeKalb County); Lifescape Community Services (Carroll, Lee, Ogle, Whiteside); Senior Resources (Jo Daviess, Stephenson); and VNA (Boone, Winnebago). The APSPAs conduct investigations into reports of abuse against older and disabled adults. APSPAs report their investigations directly to IDoA and are paid accordingly by IDoA for these activities. NIAAA does not fund the APSPAs to conduct investigations or case management.

NIAAA does, however, fund the APSPAs to perform other APS activities as described below. The expected amount available for these activities in FY25 is \$15,803 which is a little more than FY24.

Specifically, NIAAA funds the APSPAs for the following:

- Multi-Disciplinary Teams (M-Teams) at the rate of \$250 per meeting. Each APSPA will receive a minimum of \$3,000 for holding 8 required M-Team meetings per fiscal year. APSPAs will receive up to an additional \$250 per meeting for each additional M-Team meeting (maximum of 4) held during the fiscal year;
- Expenses for training including the annual Adult Protective Services Conference. The APSPAs have \$3,803 available for reimbursement for training expenses (\$3,003 allocated to the four APSPAs and \$800 to the long-term care ombudsman program);
- APS presentations at \$50 per event; and
- Public education and training materials which includes: training videos; curriculums; and other materials for use in public education/training such as bookmarks, business cards, magnets, etc.

NIAAA's administrative costs for APS is \$1,397.

FY25 Proposed Allocation for Congregate and Home Delivered Meals By Service Area

Following is a table of the anticipated funding for meals by county (III-C1 is the OAA designation for congregate meals and III-C2 is the designation for home delivered meals):

SERVICE AREAS FY 2025 1/25/24	FORMULA %	III-C1	III-C2	GRF	HDM TOTAL	TOTAL
Boone, Lee, Winneb., Carrol, Jo Davies, Ogle	63.5%	342,924	746,617	2,075,656	2,822,273	3,165,197
Stephenson, Whiteside	27.2%	146,890	319,811	889,100	1,208,911	1,355,801
DeKalb	9.3%	50,223	109,347	303,994	413,341	463,564
TOTAL		540,037	1,175,775	3,268,750	4,444,525	4,984,562

These figures reflect a 40% transfer from Title III-C-1 to Title III-C-2. A 10% variance in distribution may be considered by the NIAAA Board of Directors.

In addition to the above meal funding, NIAAA also receives additional federal funding from the Nutrition Services Incentive Program (NSIP). NSIP funding is based on the: 1) FY25 federal appropriation; 2) number of meals provided nationwide in FY22; and 3) number of meals provided throughout Illinois in FY21. The NSIP projected allocation will, consequently, be revised when the actual FY22 meal count is calculated and the FY25 appropriation is made by Congress. Given this, the following is the estimated NSIP meal allocation for FY25:

FY 25 NSIP Allocations

SERVICE AREAS	FY23 MEALS	%	FY 25 Alloc	FY25 III-C1	FY25 III-C2	Total C1+C2
Boone, Lee, Winneb., Carrol, Jo Davies, Ogle	431,738	60.04%	253,266	70,914	182,352	253,266
Stephenson, Whiteside	218,722	30.42%	128,320	35,930	92,390	128,320
DeKalb	68,632	9.54%	40,242	11,268	28,974	40,242
TOTAL	719,092	100.00%	421,828	118,112	303,716	421,828

**FY25 Proposed Allocation for Caregivers
and Grandparents by Service and County**

Caregiver funding (Title III-E) provides assistance to caregiver clients. Services include information about and assistance in gaining access to available services (I&A), training/education/support (TES), respite and gap filling services. The OAA requires no more than twenty percent of federal funding can be expended for gap filling service and up to ten percent (federal and non-federal) can be allocated to grandparents and other relatives raising grandchildren. Given this, the following is the FY25 allocation:

FY25 Caregiver Allocation by County

FY25	COUNTY	E I & A	E G/P I & A	E GAP	E RESPITE	E T/E/S	GRF Caregiver	TOTAL
							Support Services	
	BOONE	13,608	1,260	2,043	4,914	1,575	20,766	44,166
	CARROLL	6,480	600	973	2,340	750	9,888	21,031
	DEKALB	20,088	1,860	3,015	7,254	2,325	30,654	65,196
	JO DAVIESS	10,152	940	1,524	3,666	1,175	15,492	32,949
	LEE	15,552	1,440	2,334	5,616	1,800	23,732	50,474
	OGLE	18,792	1,740	2,821	6,786	2,175	28,676	60,990
	STEPHENSON	20,304	1,880	3,048	7,332	2,350	30,984	65,898
	WHITESIDE	21,816	2,020	3,275	7,878	2,525	33,291	70,805
	WINNEBAGO	89,210	8,260	13,388	32,214	10,325	136,130	289,527
	PSA 01	216,002	20,000	32,421	78,000	25,000	329,613	701,036

Based on the above caregiver allocation, the following are projections for people and units for 2025:

Service	FY 2020 Actual		FY 2021 Actual		FY 2022 Actual		FY 2023 Actual		FY 2024 Estimated*		FY25 Projected	
	People	Units	People	Units	People	Units	People	Units	People	Units	People	Units
Caregiver - I&A	1,515	5,051	709	3,129	686	3,129	543	2,508	600	3,200	600	3,200
Grandparent - I&A	69	1,750	112	1,557	112	1,517	75	1,335	100	1,600	100	1,600
Caregiver GAP Filling	83	83	29	29	67	67	91	91	50	50	50	50
Caregiver Respite	82	2,485	96	4,625	89	4,794	144	6,636	100	3,500	100	3,500
TES	12	20	13	32	9	22	6	8	10	20	10	20
Total	1,761	9,389	959	9,372	963	9,529	859	10,578	860	8,370	860	8,370

The decrease in people served with Caregiver Information & Assistance is attributable to the pandemic as caregiver providers are struggling to rehire workers and caregivers have been slow to return requesting help across Area 1.

Summary

As a summary, the following table lists the total funding allocations by category by county:

PROPOSED FY2025 ALLOCATIONS BY COUNTY											
TITLE	Boone	Carroll	DeKalb	Jo Dav.	Lee	Ogle	Steph.	White.	Winn.	Total	
IIIB/GRF SUPPORTIVE SER	90,807	43,241	134,048	67,745	103,779	125,400	135,490	145,579	595,290	1,441,379	
IIIB/GRF/VII OMBUDSMAN	15,187	7,232	22,419	11,330	17,356	20,972	22,660	24,347	99,558	241,061	
IIIC-1 CONGREGATE MEALS	34,022	16,201	50,223	25,382	38,883	46,983	50,763	54,544	223,036	540,037	
IIIC-2/GRF HOME DEL MEALS	280,005	133,336	413,341	208,893	320,006	386,674	417,785	448,897	1,835,588	4,444,525	
IIID HEALTH PROMOTION	3,237	1,541	4,778	2,415	3,699	4,470	4,829	5,189	21,217	51,375	
IIIE CAREGIVER SUPPORT	23,400	11,143	34,542	17,458	26,742	32,314	34,914	37,514	153,396	371,423	
TOTAL ALL TITLES	446,658	212,694	659,351	333,223	510,465	616,813	666,441	716,070	2,928,085	7,089,800	
VII ELDER ABUSE			PER ELDER ABUSE AGENCY - FOR M-TEAM SUPPORT								12,000
III-C NSIP										421,828	
TOTAL										7,523,628	

Finally, the following table is a history of clients served directly by NIAAA:

**NIAAA Direct Service History
FY2020-2025**

Fiscal Year	I&A People	I&A Units	Title III-E People	Title III-E Units	I&A People	I&A Units	Title III-E People	Title III-E Units
FY20	1,500	3,000	500	1200	1,099	3,047	106	277
FY21	1,200	3,500	300	2000	1,315	4,009	127	399
FY22	1,200	3,500	300	2000	1,504	4,030	158	712
FY23	1,200	3,500	300	2000	1,477	2,770	143	312
FY24 estimated	1,200	3,500	300	2000	1,500	2,500	150	500
FY25 projections	1,200	3,500	300	2000	1,500	2,500	150	500
					The Green numbers are actual counts			
					Red numbers = YTD counts as of 11/30/2023			